



Our Policy is to provide our customers VALUE.

- V** *Visionary – Exceeding customer needs (known and unknown)*
- A** *Accurate – Reliable -Repairs fixed, billed, & delivered right, the 1st time.*
- L** *Leadership – Service above the competition.*
- U** *Uncompromising – Continually improving QMS effectiveness*
- E** *Ease – Easy company to do business with.*

Approved By: _____ Date: 6/4/2015
(Jim Dodds, President)